University of Mississippi

eGrove

Individual and Corporate Publications

Accounting Archive

1917

National system in tailoring

William H. Vehon

National Association of Merchant Tailors of America. Business Efficiency Committee

Follow this and additional works at: https://egrove.olemiss.edu/acct_corp

Recommended Citation

Vehon, William H. and National Association of Merchant Tailors of America. Business Efficiency Committee, "National system in tailoring" (1917). *Individual and Corporate Publications*. 190. https://egrove.olemiss.edu/acct_corp/190

This Book is brought to you for free and open access by the Accounting Archive at eGrove. It has been accepted for inclusion in Individual and Corporate Publications by an authorized administrator of eGrove. For more information, please contact egrove@olemiss.edu.

National System in Tailoring

William H. Vehon

in TAILORING



Published by the

BUSINESS EFFICIENCY COMMITTEE

of the

NATIONAL ASSOCIATION of MERCHANT TAILORS of AMERICA

Compiled and Edited

By WILLIAM H. VEHON CHICAGO 1917

Copyright, 1917 by William H. Vehon Chicago Sincerely Inscribed to The National Association of Merchant Tailors of America Grateful acknowledgment and due credit is hereby given to the following: Frederick T. Croonberg for Definition of Type; Harry A. Wilkie for Customer's Record Card; John A. Devore for Alteration Blank; and Marinello Co., for Salesmanship Suggestions.

A LITTLE Cost Accounting—knowledge of what it costs to do business—and a Little Common Sense make a Combination hard to beat.

THE Purpose of the National Association in bringing out this work is to help the Merchant Tailor find the most efficient way to run his business, conscious that when he has done this, and has entered into a more prosperous state, his fellow merchants and competitors will share in his success.

THE Business Efficiency Committee of the National Association of Merchant Tailors is prepared to advise and assist its members in installing the National System in Tailoring and in furnishing supplies and blanks.

All inquiries should be addressed either to the Chairman of the committee or to the National Secretary.

INTRODUCTORY

FOR years the need has been manifest for a general standardized system in tailoring, but in the very incipiency of the effort to perfect a system, it was clear that many ragged edges had to be ground down before some simple and logical basis could be introduced which would apply to the trade as a whole.

Knowing that the value of system building lies largely in the construction of a method that is simple in its operation, inexpensive, and easy to install, every effort has been made to meet these demands.

The National System and forms as herein presented meet all the prevailing needs and should apply in all instances where a comprehensive system is not already in force.

This system is independent of bookkeeping. It covers a much wider field, such as Cost Accounting, Cost Records, Order Blanks, Stock Records, Customers' Record Cards, Repair Work Tags, Alteration Blanks, etc.

The advantages of *knowing more than costs alone* have been emphasized and a standard of efficiency has been established in every branch of tailoring by which a saving of time and labor may be made.

A simple method, suiting the needs of tailors doing a small volume of business, has been evolved. This method can be installed without any outside help or interruption to business, or without any additional clerical work or expense. Its use makes for maximum efficiency and minimum guess work.

Routine procedure as found in some of the best houses in the country has been the basis for criticism. A conscientious effort has been made to improve prevailing methods and offer examples for more scientific and up-to-date plans of operation.

Complimentary letters received from tailors who have installed this method, either wholly or in part, indicate that the effort has not been in vain.

William H. Vehon

STANDARDIZATION

By
ALBERT MATHEWS

PRESIDENT OF THE NATIONAL ASSOCIATION OF MERCHANT TAILORS OF AMERICA

Chicago, September 15, 1917.

To the Members of the National Association of Merchant Tailors of America,

Fellow Members:

Inadequate knowledge of system and cost finding has been responsible for more mortality and general demoralization of trade than any other lack of business qualification.

Wherever cost accounting and system have been studied, carefully developed and introduced, immediate improvement has been the result, unintelligent competition has been reduced, and business failures checked.

For years the need of an efficient standard method of operating in tailoring has been keenly felt. Almost every other industry save ours has adopted certain standards whereby wasted efforts have been eliminated, the work improved, and time and money saved.

Carrying these convictions and believing in them, it gives me a feeling of genuine satisfaction, to be able to present to the members of our Association the National System in Tailoring. This work is the culmination of many years of research and practical application in some of the best shops in America and may be relied upon as a true and accurate guide. It is the generous gift of Mr. William H. Vehon to our Association.

This system has been tried out in Chicago and elsewhere, and has proven of incalculable value, hence it is with the sanction of the entire National Board that I heartily recommend its adoption and general use by every member of our Organization.

The system is simple, effective and reliable. Its introduction into the business entails no radical changes. Its various features can be installed gradually and at a very low cost.

I believe that the general adoption and standardization of a uniform system will end ruinous under-selling and guard the tailor against the shoals of disaster, insure and safe-guard his profits, and enroll him as a brother in the trade, to be respected as a competitor and feared only for superior knowledge, greater industry and more genuine service.

Very truly yours,
ALBERT MATHEWS, President

National System in Tailoring

AN AUTHORITY ON BUSINESS EFFICIENCY

Mr. Edward M. Skinner, former president of the Chicago Chamber of Commerce and an authority on business efficiency, said in a recent address before that body:

"What does the average retail merchant of today know about the essential things in his business that really count? What does he know about his percentage of profit or his percentage of expense? What does he know about the number of times he turns his stock? How many merchants can tell you how much they have bought in advance of a season, or how much they sold during the same season last year?

"To have an efficient administration of your business you must first know the exact condition of that business. You must have a simple, comprehensive method of keeping track of that business, not once a year, or twice a year, but every day.

"The man who knows the most about his business seldom fails. The man who knows the least about his business seldom succeeds.

"It is really remarkable, the lack of knowledge of the average business man. They do not, as a class, begin to study and prepare themselves for their work in the way that they expect professional men to do. Business men can no longer expect to succeed unless they make a close study of their specialty. There are four things they should do:

First, know the actual condition of their business.

Second, adopt a system of keeping record which will keep them constantly in touch with their trade.

Third, make frequent comparisons of their business and that of their competitors.

Fourth, try to induce others to adopt the same methods."

CAUSES OF FAILURES

The problem confronting the Merchant Tailor in the economical and scientific manufacture of garments or the question of adequate supply of skilled labor is only secondary when considered in the light of cause and effect upon his business, that the lack of system and his inability to figure cost has upon his success and failure. It is not so much bad merchandising, bad credits, or lack of capital that is interfering with his success as it is his inefficient administration of his business and his lack of knowledge of the essential things in business affairs.

Merchant Tailoring is not the only line that has struggled with these problems, but other branches of industry have studied and mastered them to a far greater degree than the tailor. The tailor is still drifting and will continue to do so until he realizes the importance of efficient and standardized methods of doing business.

Many tailors seem to think that taking a sartorial course is all that is needed for success; that going through a cutting school, marching out with a diploma, opening up a shop and waiting for business to come along is all they have to do. Tailoring technique, to be sure, is very necessary, but with it must be combined business ability and efficiency.

In its essential features tailoring differs to no extent whatsoever from other industries, since every production embodies material, labor and expenses as component factors. The underlying fundamentals of business science are the same in all lines. What is vital to success in the dry-goods, clothing, or other industries, applies to merchant tailoring with equal force, just as the neglect and disregard of these fundamentals bring on failure.

Whilst tailoring ranks high amongst American activities it shows a smaller percentage of successful men than any other industry requiring similar investment and preparation. This is because so many tailors are satisfied with merely making a livelihood when they might easily double their earning capacity by intelligent concentration on modern methods of efficiency.

Efficient ways of doing business are not acquired in a day, but by never-ceasing application. One of the prime reasons for failure is the shocking disregard of modern system in business. Instead of devoting time and effort to the actual study of the *best* way to conduct the business, slipshod methods, which often have only the approval of hearsay, are adhered to by an appalingly large number of tailors.

James Bryce of Great Britain said: "Three-fourths of the mistakes that a man makes are made because he does not really know things that he thinks he knows." This book is an endeavor to correct that contingency in the tailoring business.

The merchant tailor compares favorably with men engaged in other lines as to Ability, Integrity, Honesty of Purpose, Perseverance, and Willingness to Work. Facts show, however, that he is inclined to depend too much upon his skill as an artist and too little upon the commercial side of his calling. He desires to dodge the little extra labor in his office, or the trifling expense of a necessary system. He is too often tempted to use the selling price of his competitor without endeavoring to really ascertain his own actual cost.

That the quoting of prices on his product and continually making sales without a correct knowledge of costs is interfering with his success, cannot be questioned. Further than this, no change for the better is possible until all guesswork has been eliminated in every branch of the tailoring business.

The majority of tailoring failures are directly attributable to these conditions and to the *under-estimating of the cost of the product*. In quoting prices, guesses are made. The *profit is invariably over-estimated*.

This investigation shows that the *cause* of so many avoidable failures is *lack of definite information on:* •

- (a) Determining a Profitable Selling Price.
- (b) Overhead or Fixed Charges.
- (c) Relationship between Net and Gross Costs.
- (d) System in the Operation of Business.
- (e) Proper Basis for the Extension of Credit.

The causes for failures have been clearly set forth, and logical remedies pointed out, but a change of conditions can only be brought about by an earnest and honest endeavor on the part of the tailor himself—he must co-operate and be willing to accept the better way. System and modern methods are merely guides to direct his efforts—nothing more.

With the effort that the National Association is making to improve the standard of efficiency, not alone amongst its members but throughout the entire trade, it is hoped that a better condition will soon prevail and that the rocks that have heretofore made for disaster in the tailoring profession will disappear, and a safe and sound basis for operation will be assured.

Long ago the successful tailor recognized the advantages to be gained by the application of system in this industry. He has conformed with the spirit of the times and adopted for use in his business that which has proved practical in other lines, convinced that his earning capacity and profits increase with the knowledge and efficient methods he employs in his affairs.

COST ACCOUNTING IN THE PRINTING INDUSTRY

Other trades have passed through conditions similar to those menacing merchant tailoring. The printing industry, before the introduction of the *Cost Finding System*, was in exactly the same condition as much of the merchant tailoring line is today.

Men engaged in printing on both a large and small scale accepted contracts at any price, *guessing* at their profit. Having to meet competition on such basis, was it any wonder that few prospered?

This chaotic condition in the printing field has changed. The printer awakened to the fact that he was behind the times; that his method of doing business was an *underselling of his product*; that he had no knowledge of the *real cost* of a job; that he was quoting prices that were ruinous to himself and his neighbor; that the most essential thing in his business was *knowledge of cost* of his product, and that prices *must* be based thereon; that contracts taken which did not show profits meant failure to him in the end.

By establishing a Cost Finding System, locally and nationally and installing it wherever possible, a change took place in the printing trade that is one of the commercial miracles of the 20th Century

The general standard and efficiency of the printing business has been wonderfully improved and the average of intelligence used in operating is naturally higher than formerly; there are fewer failures; there are larger profits and room for all who transact business on a systematic, honest and logical basis.

Merchant tailoring is, to a large extent, where the printing business was a few years ago. The tailor of today, like the printer of yesterday, is guessing at profits.

THE NATIONAL SYSTEM

A system, like rules or principles in science, must have a foundation upon which the whole superstructure rests and around which the entire procedure and arrangement evolves and unfolds.

The National System in Tailoring as advocated in this work is true to this common law. It is built upon scientific lines and rests upon a sound foundation—the National Order Blank, which entails accurate Cost Accounting.

This Order Blank, combined with the Cost Record Sheet, furnishes the tailor the means for absolute control of his business as well as the necessary knowledge whereby prices on his product may be fixed to insure a legitimate profit. The system enables him to determine a correct percentage of fixed charges or overhead expenses and is also an aid to buying and selling.

Cost Accounting, as herein embodied, is treated along simple and direct lines. Correct quantities and price of merchandise as well as labor and overhead expenses are sought in order to arrive at an accurate total cost of each order.

The fact that merchant tailoring is a special order business, and that no two orders—even of the same style of garment—are rarely exactly alike, in so far as cost is concerned, makes it impossible to treat Cost Accounting by any other method. Quantities of materials and prices vary too much to permit of any other procedure being used with safety than that presented here.

In building this system the needs of the smaller tailor have been especially considered and a careful study made of his actual requirements with the result that a simple plan of operation has been provided for him. All antipathy to clerical work which many complicated systems entail has been entirely done away with by the use of the shortened form of the National Order Blank.

The use of Order Blanks in tailoring is not a new idea as various forms have been in vogue for some time, but they have all fallen short in covering the routine procedure and important points that make for perfect control which gives the tailor the real help he should have. The strength and value of this system lie in its completeness and the information it gives the tailor concerning the vital factors of his business.

Its other advantageous features, such as the Tailors' Perpetual Workboard, Busheling and Repair Tags, Customers' Record Cards, Stock Record System on Cards, and Alteration Blanks are a continuation or the superstructure of it. They may be added and used to suit the needs of the tailor. They require no especial mention here further than that they are of unquestionable advantage to merchant tailoring.

The time is past when one—with careless methods—can hope to compete with a progressive neighbor. In business there is no half-way station—we must either go forward—or backward.

COST ACCOUNTING

The procedure of *Cost Accounting* lies in the tracing of *material*, *labor*, and *expense*, direct and indirect, to the product.

Ascertaining the cost of *material* and *labor* is an easy matter. Arriving at the *overhead or fixed charges* is the stumbling block to the tailor.

Fixed Charges or Overhead Expenses are the most important items that enter into the cost of the finished product. In spite of this, they are the factors that are least considered by the tailor.

When installing a system of Cost Accounting, it is necessary to take into consideration all expenses, direct and indirect, compile them for the year and ascertain their sum total before attempting to find the percentage of cost in doing business—see page 31.

So-called "Cost Accounting" based on anything short of a definite knowledge of *overhead or fixed charges* is of no use whatsoever, and should not be attempted.

SAFEGUARDING PROFITS

Safeguarding profits is the cornerstone of success in any business. Sales may aggregate into hundreds of thousands, or they may be only a fraction of that, but the whole purpose of selling is destroyed if profit—the sole object of the sale—is lost by bad methods or carelessness.

Increased sales should mean increased profits, but without a Cost Finding System to safeguard the anticipated profits the probabilities are that the greater the volume of sales the greater may be the loss.

Every tailor should have a system for ascertaining the cost of production. He should know what he is doing on every job, whether making or losing money, and how much. He should not depend upon his yearly inventory for knowledge of how much he has gained or lost. He should have this information *daily* on every job. If he has been playing a losing game it is too late to apply the remedy, for that would be "shutting the stable door after the horse is gone."

He should know his individual job profits or losses and not rely upon aggregate lump sum profits. Aggregate profits may cover many an individual job loss.

Accurate knowledge and correct information of all that goes on in one's business will put a correct selling price on the product and insure a just profit.

EXPENSE ACCOUNTS

A thorough and accurate knowledge of the cost of operating is vitally necessary in retailing and manufacturing. Although it has by far a greater bearing upon the ultimate success or failure of a business than any other factor, only a comparative few give this subject the careful study it should have, and the tailor least of all.

System and cost accounting are of little use where this all important factor is not carefully considered. A thorough knowledge of the cost of doing business is vitally essential to guard the tailor against a loss in the determining of a profitable selling price, and in the safeguarding of his legitimate profit.

Having the various operating expenses systematically divided enables the tailor to put his finger on extravagances at any time, and to cut down the cost of doing business where it might rise to too high a figure.

General Expense covers items such as Taxes, Insurance, Light, Heat, Express Charges, Delivery Charges, Wrapping and Cutting Paper, Advertising, Boxes, Postage, Telegrams, Telephone, Collection Expenses, Allowances, Donations, Interest on Net Amount of Capital Invested, and all other incidental expenses.

NOTE—In the schedule shown on page 28, these expense items are listed separately. If there is a considerable amount involved in any one of these different expenses, such items should be given individual expense accounts in the ledger.

Rent includes *all* that is paid out for rentals. If the tailor owns the premises he occupies, he should charge rent account with the amount he would receive if renting to others.

Salary covers the cost of hired and personal services. If a tailor does his own cutting and selling, the amount his services would be worth to others should be charged to salary account.

Bad Debts, and all losses due to bad debts, should be *finally* charged to the expense account.

Depreciation on stock and fixtures, or anything else suffering from age, wear and tear, should be charged to the expense account.

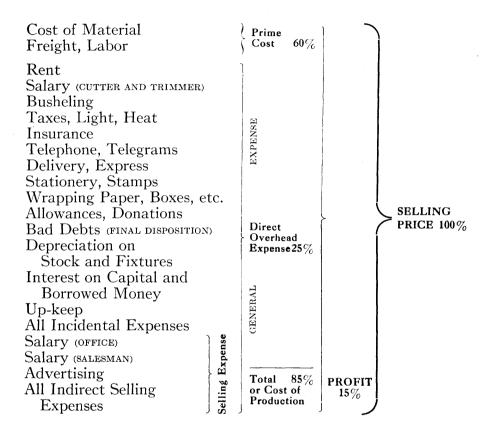
Busheling (Short Method) — Charge all money expended for labor and merchandise used, also the correct proportion of rent for Space, Light and Heat, and credit all that is received to account of Busheling. If the result shows a debit, charge it to general expense account at the end of the year.

The profits derived from pressing, repairing and dry cleaning, under the foregoing method, are absorbed in the Busheling Account—the result simply shows a correspondingly lower cost.

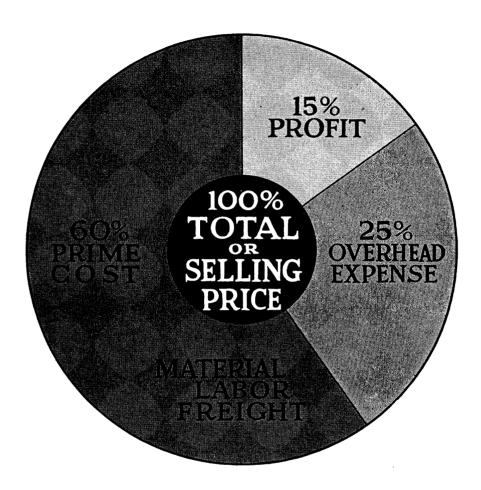
Busheling (With more Detail)—When desiring to know more than the short method shows, a separate account of pressing, repairing and dry cleaning is advisable. It is most difficult to keep an exact account of the unproductive hours in the Busheling Department. The work entailed is entirely in excess of the value of the information derived therefrom.

Business success is reached only when profits on sales cover everything in the nature of expenses—and a little more. It is highly essential to have that little margin of safety—and to be sure of having it.

SCHEDULE SHOWING PRIME COST AND OVERHEAD EXPENSE—TOTAL COST OF PRODUCTION, ALSO PROFIT AND SELLING PRICE



NOTE: The division of Prime cost, Overhead expenses, and Profits as shown on the schedule and chart is intended to point out clearly the relation of these factors to the selling price, also the minimum profit under which the tailor can operate with safety.



NOTE: In showing this chart of division of costs and profits, it is implied that a net profit of 15% is the minimum profit that a tailor must have on anything he produces.

When garments require more than the usual amount of attention, time, care and skill, the margin of profit should exceed 15%. The tailor in that event must use his judgment in determining a proper charge.

HOW TO OBTAIN THE SELLING PRICE

To arrive quickly at a profitable selling price on the basis of the percentages shown in the schedule, add two-thirds of the *prime cost* to the latter and the result will be the selling price with a 15% profit included.

In other words, the selling price is determined by adding to the cost of material and labor two-thirds of that sum.

EXAMPLE

	Labor & Material \$60
Labor & Material \$60	Operating Expense 25
Add $\frac{2}{3}$	Profit 15
	
Selling Price\$100	Selling Price\$100

Price cutting is just pure cussed laziness. The tailor who does it is too indolent to exert himself to stand up and protect his profit.

PERCENTAGE OF OVERHEAD OR OPERATING COST

Take the sum total of all expenses (as shown in the schedule), also the total of sales for the year, divide the sum total of expenses by the total of sales and the result is the *percentage* of *operating* cost—or fixed charges.

EXAM	PLE	
Total Expenses		. \$10,000.00
Total Sales	. .	. 40,000.00
$\$40,000 \div \$10,000.00 = .25$		

Take this percentage and deduct it from the price of any article sold, then deduct from the remainder what the labor, woolens and trimmings cost and the balance will be the *net profit or loss*.

EXAMPLE	
Sales Price	\$100
Operating Expense 25%	25
-	
	\$75
Cost of Labor and Material	60
-	
Net Profit	\$15

Go over the selling prices of the various garments and see where these prices stand as to profits.

The first principal in business is violated when the tailor fails to conserve his legitimate profit—he is committing a crime against his family—his fellow merchant and himself.

INSTALLING THE NATIONAL SYSTEM

In installing this system begin with the most essential factor— The National Order Blank. Establish that firmly and have it working smoothly, then gradually build up and add the other features. Not more than two ideas should be established simultaneously and sufficient time should be allowed to develop the new features and make them thoroughly understood before adding anything more. The system is so arranged as to permit of its gradual introduction.

Following are the ideas and forms in their order of importance and value to the merchant tailor as they should be considered and introduced—

FIRST:

National Order Blank:—This form furnishes a complete record of the sale for both the office and cutting room. A Cost Record Sheet, Garment Tickets, Pay Tickets, Cutter's Reference and Charge Ticket for cutting room and office are included in the complete form.

National Order Blank (Short Method):—For tailors doing a small volume of business this form furnishes a complete record of sales, a Cost Record Sheet and Garment Tickets.

SECOND:

Tailor's Perpetual Work Board:—This is used in connection with the National Order Blank and does away with the keeping of books by the cutter. It gives him better control of the work handed out as well as of his workmen.

THIRD:

Customers' Record Cards:—These cards are of great importance to the tailor, giving, as they do at all times, a complete record of every purchase made by the customer.

NATIONAL SYSTEM IN TAILORING

FOURTH: Record Book:—This is the mirror of the business.

It gives complete information on manufacturing

factors and profits.

FIFTH: National Stock Record Card System:—This system

gives an up-to-date, perpetual record of stock. It saves re-sampling of carried-over styles. It is easier

to handle than books and less expensive.

Sixth: National Repair Tag:—This tag is of material

assistance in arriving at the proper charges on all repair work. It can also be used for keeping a record

of busheling.

SEVENTH: National Alteration Blank:—This blank materially

aids the cutter on repeat orders and saves expensive alteration. It is especially adapted to out-of-town

orders.

Merchant Tailoring can be conducted on a systematic business basis—as are other lines. The old way of doing business by guesswork is fast being relegated to the background.

NATIONAL ORDER BLANK

(COMPLETE FORM)

Until a short time ago few, if any, in the trade used a uniform order blank. Almost every tailor has tried to invent something to meet his individual requirements, and operate it as he saw fit.

After carefully considering many ideas, and trying out a number of forms the National Order Blank was evolved. It covers every necessary point in the execution of an order, and gives a clear record and full information of each transaction involving a minimum amount of clerical work.

The Order Blank provides for every step as the job proceeds from office to work-room until ready for delivery. It is constructed on the duplicate carbon copy plan. The Top Sheet provides for the record of Sale, Measurements and Pay Tickets. It also carries a Pattern Reference Ticket with definition of type and measurements to be filed with the pattern for future reference. The carbon copy furnishes a Cost Record Sheet, Garment Tickets, Cutter's Reference and Office Charge Tickets for work given out.

The top sheet must remain in the office on the temporary file. It comprises a permanent record of the transaction and measurements. When the order is completed and the garments delivered, either paid for or charged, the top sheet then should be placed in a permanent file for future reference.

Where a number of garments are ordered at one time, no additional order blank need be used. The measures, information and particulars are on the original order blank and all that is necessary is additional Work or Garment Tickets and Cost Record Sheets for the balance of the order.

Designate each additional suit, extra trousers, overcoat, etc., included in the original order by using a Code Letter with the

NATIONAL SYSTEM IN TAILORING

number of the order on all additional Garment Tickets and Cost Record Sheets; also enter them in Record Book in the same manner.

EXAMPLE

Order 100—

Suit

Suit and extra trousers

Overcoat Fancy vest

Work Tickets and Cost Record Sheet should be marked as follows:

First suit	No. 100
Second suit and extra trousers	No. 100—A
Overcoat	No. 100—B
Fancy vest	No. 100—C

System saves money—systematizing any work reduces the expense of doing that work.

NATIONAL ORDER BLANK—TOP SHEET

(COMPLETE FORM)

Top sheet of Order Blank provides for the following:

Complete Record of Sale and Measurements.

Definition of Type.

Full set of Pay Tickets.

Pattern Reference Ticket.

Record of Sale and Measurement sections of sheet remain in the office on Temporary File until order has been completed and all items of sale either charged or paid. The sheet is then filed numerically in Permanent File.

NOTE: Pay Tickets and Pattern Reference Tickets should go with carbon copy to cutting room.

NATIONAL ORDER BLANK Top Sheet—Complete Form

Top Sheet—Complete Form	
PAY TICKET Rue A S.	Monnai Large Large
The cold of the filled for the fille	Remarks My Machall M. High a Romal Sook Romal Legs Romal Barberred Ling a Romal Sook Romal Legs Romal Barberred Call & Eleman & D. Channold Middle My R. Doull May 28
16-1917 18	Delivered Charged
Actual Size 131/x 19	

Actual Size 13¼ x 12

NATIONAL ORDER BLANK—CARBON COPY

(COMPLETE FORM)

Carbon Copy of Order Blank provides the following:

Cost Record Sheet.

Garment Tickets.

Cutter's Reference Ticket.

Tailor's Charge Ticket.

Memo for Cutter.

The Cost Record Sheet must *not* be covered with carbon—keep it free.

NOTE: In folding Order Blank turn in Cutter's Reference Ticket first. This will leave Cost Record Sheet exposed.

NATIONAL ORDER BLANK Carbon Copy—Complete Form

						· · · · · · · · · · · · · · · · · · ·
William H	theht, 1915 by COST REC	CORD	SHE	ET Carbo	on taust flot extend ad the perforation	CUTTER'S REFERENCE TICKET Coat
Order	No. 2550		,	Cloth No	D 964	no 2550 1 Coat , mano 10 2550 1 m
1	1 m		/	Cloth/#c		Name N. M. Dulls Name N. M. Dulls
Keme	· \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	10	أنسا	X/		Soul Butte Macket Vining Mahain Done - Mary 28th
-						The little of th
_	LOTH CUTTER'S TICKET					Edge Seems 16 Maghiel TAILOR'S CHARGE TICKET Coat
"	MANI CHAILD HIOL					Pockets of Mildel Blass Stackell 1 180 2550
No.	Materials	Yard	Price	Total	Total	Try on Mouday Finished May 26 Tailor
A	<u></u>			T		Measure 16-17/2-12/4-12/4-2941-25- CUTTER'S REFERENCE TICKET Vast
	Cloth					
	Cloth					18-134-41-39-44-153/4 10-2550 1m 8 1
l _					1 1	Name J. M. Mully
T.	RIMMER'S TICKET				1 1	Vest /3/4-21/2-21-22/2, Done May 28-
						1934. 1910. 31- 4012- 43-2319. TAILOR'S CHARGE TICKET Vest
	Body-Lining Silk Mohair	_				Trouble of the state of the sta
	Sleeve-Lin. Silk-Stripe					Remarks 19-15/14 No. 2550 Smith
			,			DEFINITION OF TYPE Tailor
	Vest-Lining	-				Explanation: Slightly (1) Medium (2) Very (3)
	Trousers-Lining	_	-			Attitude Rest Stooping Head formal Neck Normal Ferward Neck Normal No. 2550
L_	O'Cont Vest Cut Trim. Sur Cont Tra.					Backward Short No.
	Facing					Shoulders & Mormal Sloping Arms Normal Blades R. Beary Name
						L. Square Forward Forward L. Done
-	Velvet Collar	-				Back Round Round Flat
	Binding	<u> </u>				Stomach Normal Hips n Normal Sent Normal No. 2550
l	Buttone					(Round) (Small) (Vull)
	Sundries					Plat Large Fint Tailor
	- Cultures					Weight Height 3 Size Collar 13/2
			-	\vdash	-	IN. 2550 NEMORANDUM
	Total Trimming	L	L			$\sim 1 - 100 \text{ m} \cdot 21 \cdot 100 \text{ m}$
1 ~~	No.2550 LAB	ΩP				Some No Mollary ser 116 Machine Refer to No. 1561
Carden	INO LAB	OR.				Style No Gollary Bage 116 Machine
-				-		
Making	Suit O'Coat Trousers Vest					Mailson
Extras						Try on Finished
	Operating Cos	•				Remarks 1 Statement
-						(CIRALISE DOCKER OW MICHOSISE)
	Total Cost	- 6				44
Respe	the 2 breed da	Ck L		100	(SERS)	No. 2550 Trousers
11	will uh	D0	o X	MI	abs	1 M. Olmish
	- The same of the		<i></i> ,		7	Name
-						and foul in well!
	-				1	Walst J Leg. 412 Knee / Bottom 15/4
11.	Sai	le		4	Dg	Pockets Aide V2 Kish Turn-up Belt-strape
	Sample Co	et .				Michitaghian
	-		****	-4	/	Remarks Rormal Cont Normal Loren Rormal
	Ne	t Profi				Hips R. Seat Call Legs Normal Bow-legged Open Knock-kneed
						2 de la
1						Call R. (Boary) R. D. What lies Miles pockets
ł						Dove May 282

ACTUAL SIZE—12% x 12

NATIONAL ORDER BLANK

(SHORT FORM)

To meet the prevailing demand of the smaller tailor for an extremely simple and inexpensive system, the SHORT FORM NATIONAL ORDER BLANK has been devised.

The Top Sheet of the blank provides for the Measurements and the Record of the Sale.

The Carbon Copy supplies the Work or Garment Tickets and Cost Record Sheet.

This form meets all the requirements of the smaller trade not desiring a more comprehensive system, and can be introduced at a very low cost. To install the system, the Order Blanks and a Temporary and Permanent File are all that is necessary.

It is safe to say that no tailor can possibly get along with less than this, no matter what method he may use.

This form provides the following:

TOP SHEET

Complete copy of order (with definition of type.)

LOWER SHEET

Complete set of Garment Tickets.

Cost Record Sheet.

NOTE: Cost Record Sheet must not be covered with carbon—keep it free.

NATIONAL ORDER BLANK Top Sheet—Short Form

Name And J. J. Messerred by Committee to the Cost Manne And J. J. Messerred by Cost Manne And J. Messerred by Cost Manne And J. Messerred		Copyright, 1915 by William H. Vehon, Chicago Date # 194-17	2390 2 5-4
Name 10 9 A College And Care Ad Care Name 10 9 A College And Care Ad Care Name 10 9 A College And Care Bus Ass 123 50 MASSAULAND MASSAULAND AND 69 Try no Untitled Medial of Schools of Water And Care And Massauland And Care And Massauland And Care And Care And Massauland And Care		1300	No 2390 Coat File No.
Name D 3 Dichardour Page 1 Stam 1 18 Marging 18 Stam 1 18 S		Sold by Measured by	al V Noche Makais
Name LO SA MANGEMENT Process State S		Record Card Ad. Card	All Mark
Remarks References Vest / 3/2 - 3/4 3/4 3/4 1/2 4/4 1/2 1/2 1/4 1/2 1/4 1/4 1/2 1/4 1/	,	Name D. J. Jellarajou	1 Itida harry brakes
References Remarks Remarks Vest / 3/2 - 3/3 - 3/4 / 3/2 - 43/6 Remarks Trousers ### 3/2 - 43/6 Remarks Trousers ### 3/2 - 43/6 Remarks DEFINITION OF TYPE Explanation: Slightly (1) Medium (2) Very (3) DEFINITION OF TYPE Explanation: Slightly (1) Medium (2) Very (3) Attitude Remarks Bioone Bushed From Normal Provant Blades R. Harry Shoulders R. Homal Stoones Arms Normal Blades R. Harry Back Normal Remarks Stomach Romal Hips R. Normal Seat Romal Stomach Romal Hips R. Normal Seat Romal Trousers A Jahussau No. 2370 Vest Trousers A Jahussau No. 2370 Trousers No. 237		Bus. Add. 125 St. Marasullutzer Jan. 69	Try on June Aug Finished Mary
Remarks Trousers ### John Holland Very (3) Attitude Normal Porward Head Normal Neck Normal Executions Shorted Shor		Res. Add 4916 Stemmer Mas	Measure/1-18/2-130-12/4-30/4-25/4
Remarks Trousers ### John Holland Very (3) Attitude Normal Porward Head Normal Neck Normal Executions Shorted Shor			20-13/4-43/2-42/2-44-11/2
Remarks Trousers ### John Holland Very (3) Attitude Normal Porward Head Normal Neck Normal Executions Shorted Shor		References	13/2-21-22-23/2
Remarks 23/12-19-16/4 DEPURITION OF TYPE Explanation: Slightly (1) Medium (2) Very (2) Attitude Remail Purward Head Normal Neck Nemail Event Second Burkward South Long Remail Street Second Head Normal Neck Nemail South			1/03/1 2010 1/1/2-1/1/2 1/3/1-
Explanation: Slightly (1) Medium (2) Very (3) Attitude Normal Devoying Head Normal Provent Long Extend Shoring Forward Provent Long Extend Shoring Forward Sh	0	Remarks	231/2 19-16/11
Attitude Normal Forward Person Normal Nock Normal Short Shor			1
Shoulders R. Normal Stream Arms Normal Blades R. Reary Shoulders R. Normal Remaid Arms Normal Blades R. Reary Back Normal Remaid Past Mandatable Ack Stomach Romal Weight 90 Height St. Stee Collar 16 Name Articles Sold Price Style State Arms Normal Seat Normal Name Articles Sold Price Trousers Name Articles Sold Price Trousers Name Articles Sold Price Trousers Name Articles Sold Price Style State Arms Normal Seat Normal Seat Normal Seat Normal Large Past Stee Collar 16 Name Articles Sold Price Trousers Name Articles Sold Price Cash Palid Cash Palid Balance Remarks Name Articles Sold Trousers Name Articles Sold Trousers Name Articles Sold Trousers Name Articles Sold Art			Attitude Normal Forward Head Normal Neck Normal
Shoulders L. Square Forward Back Normal Round Pail Back Normal Board Pail Weight Poll Lare Pail Back Normal Board Pail Weight Pail Trousers Name Dallerandson Total Cash Pail Ballance Ballance Ballance Remarks Author Wattendoorway packs Remarks Author One Board South Community Authority Council Board Pail Lare Pail Legs Romal Legs Remail Legs Remail Legs Remail Legs Romal Council Each Root Authority Calf B Havy R D Suspended Luttered		+ (1) 1 -	Backward Short
Back Normal Round Past Muscullul Cack Stormach Round Past Muscullul Cack Stormach Round Past Muscullul Cack Round Round Hips & Round Past Large Past Vest Trousers A Sold Price No. 2370 Vest No. 2370 Normal Round Past No. 2370 Normal Sold Price Style Muscullul Callal Rage // Size Collar // Size C	<u> </u>	Goods No. 15	L. Square Forward Porward L.
Cost Dillemon Sur			1 1/ 0/2 /20-//
Vest Drown Trousers A Jahusou Articles Sold Price Suit JO + Try on Pinished May 1 Street Collar Style Manual Regard May 1 Street Collar Style Manual Regard May 1 Style Remarks Total 10 Cash Paid Value Trousers Name Dichards May 1 Street Pockets Manual Regard Manual		Made by	
Trousers Articles Soid Price No. 2390 Name Style Mane Overcost Try on. Plinished May Articles Soid Price Try on. Remarks Vest Trousers No. 2390 Trou		Coat Management	Flat Large Flat
Articles Sold Price Sult Overcoat Trousers Total CASH PAID BALANCE Delivered Charged Articles Sold Price Style Style Finished August Finished May Try on. Finished Finished May Try on. Finished		Vest Wroug	Weight / C. Height A Size Collar / C.
Suit Overcost Overcost Try on. Try on. Finished May at Try on. Finished Normal Bottom/b/H Full Legs Open Bootingted Large Full Large Full Large Full Classed Caste Rock-inseed Caste Reserve R. D. Suspender Stations Caste Reserve R. D. Suspender Stations Large Caste Reserve R. D. Suspender Stations Caste Reserve R. D. Suspender Stations Caste Reserve R. D. Suspender Stations Caste Reserve Re		Trousers M. Johnson	6 B Wielendam
Overcoat Overcoat Try on. Pinished Try on. Pinished Remarks Vest Trousers No.2390 Trousers Name O. J. Class Solution Name O. J. Class Solution Waist H. Leg. D. L. Roge 19 Bottom 6 H Pockets July 12 Knge 19 Bottom 6 H Pockets July 12 Knge 19 Bottom 6 H Remarks Jultion Delivered Delivered Hips R. Normal Seat Normal Legs Normal Dogs Rock-hosed Charged Calf R. Heavy R. D. Suspended States	0	Articles Sold Price	Mixal Collas 1 111 Marching
Overcoat Vest Trousers TOTAL CASH PAID BALANCE Delivered Charged Try on. Finished Aug / 2 Trousers Name Aug / 3 Bottom/b/H Pockets Aug / Turn-up (Belt-straps) Remarks Aug / 2 Hips R Normal Seat Normal Legs Normal Legs Open Boutegred Sanall Pull Closed Coleged Large Fiat Closed Calf R Heavy R D Aug Pull Closed	/	10 ±	system of the state of the stat
TOTAL CASH PAID BALANCE Delivered Charged Remarks TOTAL TOTAL CASH PAID Remarks TOTAL CASH PAID Remarks TOTAL TOTAL TOTAL Remarks TOTAL CASH PAID Waist A Leg D 2 Knee	0		Try on. Finished May 1 st
TOTAL CASH PAID BALANCE Delivered Charged Case Road Case C			Remarks
TOTAL CASH PAID BALANCE Delivered Charged TOTAL CASH PAID CASH PAID Waist #/ 2. Leg 20/2 Knee / J Bottom/b/# Pockets Lidl Y 2 kiff Turn-up Belt-straps Remark Jutton			
TOTAL CASH PAID BALANCE BALANCE Delivered Charged Cash PAID Waist#//2, Leg. 20/2 Knee / 9 Bottom/6/# Pockets July Y 2 hip Turn-up Belt-straps Remarks Juttom us Introduction for the production of the political strains of the political str		Trousers	
Delivered Charged CASH PAID Walst # 12. Leg		1.	Name D. J. Nichardson
Delivered Delivered Delivered Charged Delivered De		TOTAL 10 -	with soils in 16th
Delivered Delivered Charged Remarks Juttou 44 Stational County factor Remarks Juttou 44 Stational County factor Hips R Normal Seat Normal Legs Normal Legs Open Rock-kneed Calf R Heavy R D Suspender Stations L Bow		CASH PAID	1 de varia
Delivered Hips R Normal Seat Normal Legs Normal Bow lagged Large Flat Closed Knock-kneed Calf R Heavy R D Suspender Suttons L Bow		BALANCE	B. Hay al A. Hay long to the
Charged Calf R Heavy R D Suspender buttons		Delivered	Hips R. Normal Seat Normal Legs Normal Bow-lagged
Call 1 Boy Author		Charged	Large Flat Closed

HARRY BERGER & CO.
My A.M. Duish
NO 2550 Date 5/15/17 BO No.
Name M. M. Quust
Styld Buth Sacke Linings Machair
Edge Seams 16 Machice
Pockets 2 Queside breast prochets
Try on Mouday Finished May 26
Measure/6-1/2+149/2-12/4-25-
10-119-41-27-44-1314
Vest 13/4-21/2-21-22/2
Trousers 39 14-29/2-31-40/2-43-23/2
Remarks 19-15/4
DEFINITION OF TYPE. Explanation: Slightly (1) Medium (2) Very (3)
Attitude Normal Forward Head Normal Neck Normal Forward Vong
Backward Short
Shoulders R. Normal Sloping Arms Normal Blades R. Heary L. Square Forward
Back Normal Round Flat
Stomach Normal Hips R Normal Seat Normal
Stomach Round Hips R. Small Seat Round
Flat L. Large Flat
Weight 115 Height 5X1 Size Collar 15/2
Weight 115 Height 5X1 Size Collar 15/2 No. 2550 Vest
Weight 15 Height 5X1 Size Collar 15/2 No. 2550 Vest Name J. M. Oswith M.
Weight 115 Height 5X1 Size Collar 15/2 No. 2550 Vest
Weight 15 Height 5X1 Size Collar 15/2 No. 2550 Vest Name J. M. Oswith M.
Weight 15 Height 5X7 Size Collar 15/2 No. 2550 Vest Name J. M. Dauth Backing Style No Collar Edge 1/6 Machine Try on Finished May 28 h Rengaks Dollarette
Weight 15 Height 5X7 Size Collar 15/2 No. 2550 Vest Name J. M. Oswith Backing Style May Collar Edge 116 Machinel Try on Finished May 28 h
Weight 15 Height 5X7 Size Collar 15/2 No. 2550 Vest Name J. M. Dauth Backing Style No Collar Edge 1/6 Machine Try on Finished May 28 h Rengaks Dollarette
Weight 175 Height 5X7 Size Collar 15/2 No. 2550 Vest Name J. M. Duich Style No Collar Edge 1/6 Machine Try on Finished May 28 h Remarks Dollarette Oxf. glass pocked on right side
Weight 15 Height 5X 1 Size Collar 15/2 No. 2550 Vest Name J. M. Oswith Style No Collar Edge 16 Machine Try on Finished May 28 h Remarks Dollarette Oxf. Glass packet on right sixte No. 2550 Trousers
Weight 15 Height 5X 1 Size Collar 15/2 No. 2550 Vest Name J. M. Oswith Style No Collar Edge 16 Machine Try on Finished May 28 h Remarks Dollarette Oxf. Glass packet on right sixte No. 2550 Trousers
Weight 15 Height 5X1 Size Collar 15/2 No. 2550 Vest Name 1 M. Oswith Style No Gollat Rage 16 Machine Try on Finished May 28 h Coff glass focker on right side No. 2550 Trousers Name 1 M. Oswith
Weight 15 Height 5X 1 Size Collar 15/2 No. 2550 Vest Name J. M. Ouith Style No Collar Edge 1/6 Machinel Try on Finished May 28 h Remarks Dollartte Off glass packed our sight side No. 2550 Trousers Name J. M. Ouith Waist 1 Leg. 19/2 Knee 19 Bottom 15/4 Pockets Side X2 hip Turn-up Belt-straps Remarks Finished Turn-up Belt-straps Remarks Finished Turn-up Belt-straps Remarks Finished Turn-up Belt-straps Remarks Finished May 128 h Hibs Rorman Seat Normal Legs Normal Benjagged
Weight 15 Height 5 1 Size Collar 15/2 No. 2550 Vest Name
Weight 15 Height 5X 1 Size Collar 15/2 No. 2550 Vest Name J. M. Ouith Style No Collar Edge 1/6 Machinel Try on Finished May 28 h Remarks Dollartte Off glass packed our sight side No. 2550 Trousers Name J. M. Ouith Waist 1 Leg. 19/2 Knee 19 Bottom 15/4 Pockets Side X2 hip Turn-up Belt-straps Remarks Finished Turn-up Belt-straps Remarks Finished Turn-up Belt-straps Remarks Finished Turn-up Belt-straps Remarks Finished May 128 h Hibs Rorman Seat Normal Legs Normal Benjagged

Order
Blank
folded
ready for
Cutting
room

Actual Size 41/4 x 12

EXTRA GARMENT TICKETS

Vest	No
No.	Name Trousers
Name Edge	DEFIRITION OF TIPE Explanation: Slightly (1) Medium (2) Very (3)
Style	Normal Feverate Normal Feverate Normal Normal Normal Fockets Recursive North Normal Recursive North Normal Recursive North Normal Norma
Palehed	E. Rouad Stoping Remail Shoulders L. Space Forward Arms Forward Blades L. Hanty Bed-well Bed-
Remarks PAY TICKET Vest	Back Normal Round Part Remail Round Rou
No. No. No. No. No. No. No. No.	Name Trousers
TRI O.	TRY ON TICKET Coat No. Respectively. Trousers
Talor CUTTER'S REFERENCE TICKET	Tallor TALLORS CHARGE TICKS
No	CUTTER'S REFERENCE TICKET No
TAILOR'S CHAROL No	TAILOR'S CHARGE TICKET Coat No
Actual Size 41/v 81/	Actual Size 41/ x 113/ Actual Size 41/ x 77/

43

TEMPORARY FILE

The order should remain in the Temporary File until a complete delivery has been made and all items either charged or paid. The sheet should then be filed numerically in Permanent File.

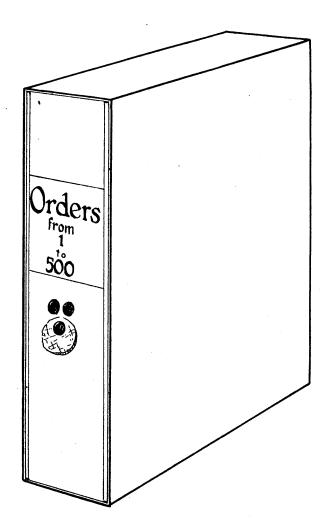
At all times the Temporary File will be an index of orders in work and garments on hand.

NOTE: The Order Sheet should never leave the office. The information it contains is confidential.

The state of the s	Attitude Summarian: Biglishy () Medium (2) Very (3) Attitude Summa Francia Bread Summa Bre	Seri Jobel Collan Lacille Machine 17 m Trave Traver Mary 2 18 marte Traver Mary 3 19 Mary 3 Mary	would flavor 30 fg. gon of some left for the the two fewers for the two fewers from the flavor for flavor from flavor for flavor from flavor
The following the state of the	Const To, Lot My. Mats by Val. Transer	Articles Sold Price	Charged total
R.	<u>R</u>	<u>n</u> <u>n</u>	
i de la companya de		·	- Jul

Actual Size — Closed $12\% \times 11\%$

PERMANENT FILE



File order sheet numerically

Actual Size 13 x 11

COST RECORD SHEET

The National Cost Record Sheet which is a part of the Order Blank is free from all intricacies. It furnishes an easy and correct form for keeping a record and account of Material, Labor, and Operating Cost on every order.

For convenience, it is recommended that labor on the various garments, together with the average amount of extras, be estimated in advance so that the amount to be paid out for labor may be entered immediately on the *Cost Record Sheet*. This obviates the holding of the Cost Record Sheet on a Suspense File. It often happens that the garment is not finished for several weeks or months after it has been cut and trimmed; in this case the labor tickets do not appear for entry. By having the cost for making figured in advance, delays in completing the Cost Record Sheet are eliminated.

Indicate on Cost Record Sheet under "Remarks" the kind of garment and the principal extras. This aids in arriving more accurately at the labor cost. To the cost of woolens, trimmings, and labor, add operating cost. This gives the gross cost. Deduct this from the amount of the sale, and the result shows the net profit.

Designate each additional suit, extra trousers, overcoat, etc., included in the original order by using a Cost Record Sheet carrying order number with Code Letter corresponding with Garment Tickets as follows:

Order No. 100

Second suit on same order 100-A

Overcoat on same order 100-B, etc.

The Cost Record Sheet is not only a safeguard but it provides the following information:

The quantity and cost of woolens and trimmings.

NATIONAL SYSTEM IN TAILORING

The amount allowed for labor on each order or garment.

The net profit or loss.

A check on Cloth Cutter and Trimmer.

A Ready Reference from which to trace purchases in cases of customers' complaints.

A basis for establishing a correct selling price.

NOTE: Cost Record Sheet must go with the work tickets.

There is no object in selling goods, if profit—the whole purpose of selling—is lost by bad methods of figuring prices.

Mere hard work will not bring success—behind the work must be "Knowledge" to achieve profitable results.

THE COST RECORD SHEET furnishes a correct form for keeping a record and account of materials, labor and operating cost on every order.

COST RECORD SHEET

A—Shows order cut and trimmed ready for extension and totaling of figures.

E—Shows figures extended in their final total column ready for posting in *Cost Record Book*.

Items to be posted are:

Total Woolens.

Total Trimmings.

Total Labor.

Total Operating Cost.

Total Cost.

Total Net Profit.

Total Amount of Sale.

Copya William H Order	7. L. I		1	Cloth No.	sifet extend	7	Copy. William E Order Name	No. 2560	recori	0	Cloth No.	not exter perforațio	nd 7
CI	LOTH CUTTER'S TICKET	r					CI	LOTH CUTTER'S TI	CKET				
No.	Materiais	Yard	Price	Total	Total	1	(No.	Materials	Yard	Price	Total	Tot	ial
6774	Cloth	348	400				07/4	Cloth	978	4=		/3.	30
TI	RIMMER'S TICKET						T	RIMMER'S TICKET					
930	Body-Lining Silla Mohair	2/4	190				930	Body-Lining Sili Mo	13/1	190	225		
3/3	Sleeve-Lin. Silk-Stripe Vest-Lining	7/8	.50				3/3	Vest-Lining	1/9	50	42		
	Trousers-Lining O'Coat Ves Cut Trim. Suit Coat Trs.	1/4	.43	140				Cut Trim. Sult Coat	at Vest Trs.	43	140		
	Facing Velvet Collar							Facing Velvet Collar					
	Binding			10				Binding Buttons			20		
	Sundries Sundries			20				Sundries			10		
	Total Trimming							Total Trimm	ilng			5	90
Order	No. 2560 LA	BOR					Order	r No. 2560	LABOR				
M aking	Suit O'Coat Trousers Ves	it					Making	Suit O'Coat Trouser	s Vest			21	35
Extras	Operating Co	ost					Extras	Operati	ng Cost			11	50
Rema	rks July Jac	lu,	Ski	eletou.	Bac	R	Rema	Total C	lack	Sk	eletou	03	ck
IN	risew la	raft	J. U	6			Is.	ousers	Jun	Vy	b-19l		rafe
	<u>c</u>	ale lost	it	Bg	,			Sample	Sale Cost Net Prof	ît	13g 58	25 75	†
										,		·	

Remove sample from cost sheet and post it on customer's record card

COST RECORD BOOK

The Cost Record Book is the mirror of the tailoring business. It reflects every transaction in detail and gives in a concise manner all the information necessary for successfully conducting the business.

All sales, as soon as they are made, should be entered in the Cost Record Book.

All extensions and footings having been made on the Cost Record Sheet, enter the totals of Woolens, Trimmings, Labor, Operating Cost and Net Profit in the columns designated for that purpose in the Cost Record Book.

The Inventory and Merchandise Columns in the Cost Record Book can be used as a check and statement of Woolens and Trimmings received and used.

Recording the inventory of Woolens and Trimmings in their respective columns and adding to this the monthly purchases of each gives the total of Woolens and Trimmings. Deduct amount used and returned and the remainder represents stock on hand.

The Cost Record Book will show for each day, week, month or year—the following facts:

- (a) The amount of woolens used.
- (b) The amount of trimmings used.
- (c) The amount allowed for labor.
- (d) The amount of operating costs.
- (e) The amount of profits.
- (f) The amount of sales.
- (g) The amount of clothes delivered for cash.
- (h) The amount of clothes delivered and charged.
- (i) The clothes on hand or "in work" at any time.
- a, b, c and d constitute the total cost.

NATIONAL SYSTEM IN TAILORING

ADDITIONAL GARMENTS ON ONE ORDER

Use a line for each additional order, under the same order number:

EXAMPLE

ORDER No.	. 100	John Doe 2 suits, at each\$75.00 1 extra trousers 18.00 1 overcoat 90.00
Enter in Record	d Book	k, Sales Column, as follows:
No. 100	John	Doe\$75.00
100-A		" 75.00
100-B	"	" 18.00
100-C	" .	" 90.00

NOTE: Use red ink for losses in "Net Profit" column. At the end of each month deduct same from total of net profits.

If a man has a mind big enough and superhuman enough to grasp all the details of a merchant tailoring business and store them up in his memory for a week or a month—then—he will be wise enough to use records, instead of brain cells.

COST RECORD BOOK

This illustration shows the following:

Total	orders	taken11
. 44	"	completed 7
"	"	not cut and trimmed 4
"	"	delivered and paid for 3
"	"	delivered and charged 0
44	. "	partially delivered
Total	Sales.	

MERCHANDISING COLUMNS SHOW THE FOLLOWING:

FIRST: The amount of woolens and trimmings on hand at inventory.

SECOND: The amount purchased each month.

NOTE: This book is not essential to the system as the Cost Record Sheets contain all the items. It is, nevertheless, quite important to the tailor wishing a comprehensive statement of his business.

COST RECORD BOOK

	Ì	1	.0	Ų	4	0	745	6	7	Ŧ	1		1	7	Ī	-	7	=	7	1		-	7	1	7	-	7					H	7		Ē
COUNT	manbory & Mcklee Raw	TRIMMINGS	23.62	310	8//	18890	3/1	29160				_	1					-																	
INVENTORY RANDISK AC	1786	TR	,6	1	T.	6	0	8	4		_		4	-				4					-	-	_	-	_						_	-	_
INVI	1200	WOOLENS	12.50	560 26	7070	25.15%	575.50	60.50	1	\dashv	-		4		-	+	+	-	-	+			\dashv	-	-		-			-		Н	-	-	H
MER	Them	ž			-4	100	1			4		_				4	_		_	_			_	4									_		
	7	ă	Intentory 19	16	2.60	%	1/2	16	`																										
		REMARKS																							***										
		ð		7		7		7	7	7	_	1				4	-	_	_						_				L	L				_	L
		-		70 00		7500		1800				00,00																							
		,CHARGE		,		7		/				•																							
		PAID	6500						1000	20 00		_	Н			-	\dashv		_					+	-				\vdash			H			H
		-		_	ý	٦	08.0	8-201			J.	105.2	0 -50/	0-80/	7	106-2	*	-	1080	6	oga	0				4	_		<u>_</u>	L	L	Н			L
		Ŋ	00/	101	101	102	0/	101	601	104	100	10	100	100	106	9	107	100	10	501	9/	3						\mathbb{L}^{1}		F	_				L
		4	9	70 00	700	25.00	9000	1800	1500	7000	9	2000	00	24.20	7000	1200	00	2000	FUO	000	8000	000	4	-	4	\dashv	-	Н	<u> </u>	_					L
		Amt. Sale	6500			1		- }			1	_]	2500		- 1	ı	2000	7.0	7	99	2	,							L						
		Net Profit	1/80	1266	318	1970	16021	000	67	815	19	800	486	13 46	12.90	5		\dashv	-	1	+	-	-	+	-	-	1			-	-				-
		Total Cost	5320	5734	1383	6022	7.8 79	15	14/43	6/ 85	806.5	46.00	2004	61,50	5706	1323											\exists			_					L
					=	-	=			750 6	50 05	_	625	1875 6	1350 6			\dashv	-	+	-	-	-	+	\dashv	-	-			_	-			-	H
1		Oper. Cost	1625		l i	_	22 50			ユ	17	13 75		_ `																					
7		Labor	18 45	18 40	395	1840	21 40	13.85	370	00 8	1820	15.50	420	1885	1845	380			\dashv	-	-			1	+		\dashv		-	-	-				
Jamond 1817		Trimmings	462	_			10	_	61	8	100	672	321	8.56	386	11				7	_										_				L
Jan		1	8.8					~	0	7									_	-	_			4		-	-		L	_	_		-		L
0		Wookns	138	1664	5	89 /1	189	616	9	1772	1644	1003	635	1523	25 75	07/6																			
		NAVE	Raches Samuele	F Morroow	<i>II v</i>	O. K. Warmiston		" " " "	M. Llumtens	F Cotter	OC Craws	, the company of the	* " " " *	5- A -11 12	Grave Kellen	1, "	Halli base	1 afterno	,, ,,	H & Ysrown	, ,,	Ca Forter													
****		ž	001	101	101-0	100	102-0	102-6		40,	105	00.0	00-0	105-0	00	106-0	107	30	10801	90,	08-0	01.													
	Н			Ĥ					_				_			Ì				Ì	1					_	_	_		_		Н			Ŀ

Actual Size-Open 10 x 24

TAILOR'S PERPETUAL WORKBOARD

The Tailor's Perpetual Workboard does away with record keeping of work assigned the workmen by the cutter.

The Board shows, at all times, the work in the hands of the workmen.

When the job is given out, the cutter places the Cutter's Reference Ticket into the slide opposite the workman's name where it remains until the garment is returned finished.

All the work in the hands of the workmen is visible at a glance.

It shows at all times, without reference to books, what workmen are available for more work.

There is no trouble in ascertaining or locating any particular job, the Board gives all necessary information.

The Board is made in two sizes:

Large Board accommodating 22 workmen. Small Board accommodating 12 workmen.

TAILORS' PERPETUAL WORKBOARD

menonament to Transit	The state of the s	communication Trainers	The state of the s		The state of the s	A contraction Veri	the state of the s	The state of the s	The second state of the se	The state of the s	
DEKstrom	J. Palson	T.Lawson	J. Weimer	R. Hulvey	G.Mueller	T. Fell	W.Cooper	S. Haber	B.Barnest	P. Svenson	
THE COLUMN TO CASE TO	communication (call them them to call them them to call them them to call them them to call the them to call	OTHER THE CALL - ALEXANDER THE CALL - ALEX	**************************************	M	The state of the s	Advanced security	montumen cent (set	Construction to Construction Co	Community (C) (A) (A) (A) (A) (A) (A) (A) (A) (A) (A	The fact of the fa	
C. Peterson	W. Gerber	C.Rychell	O. Vendig	Q. Lungren	J. Anderson	(N.Bers	V. Carlson	P. Berglund	R.Larson	W. Carver	

29 x 16½—22 Workmen 29 x 9—12 Workmen

CUSTOMER'S RECORD CARD

The system of keeping an accurate record of the purchases of each customer is highly recommended by tailors throughout the country who have given this plan a test.

Remove the sample from the Cost Record Sheet and paste it on the Customer's Record Card; fill in the date, order number, and price immediately above the sample. This gives a complete record of the customer's purchase. Use a new square and sample for each garment, and for every new sale.

The Record Card gives important information that could not otherwise be obtained without spending considerable time and effort.

It shows the customer's purchases, from the time he started buying, to his latest transaction.

It indicates whether he has failed to buy anything during the present or preceding season.

It enables the tailor to talk intelligently about the customer's wardrobe and to give him better advice as to his immediate needs.

It shows the class of goods the customer buys, and the prices paid.

The Cards can be used for Mailing List purposes.

1014						
Bldg Tel. Mais						
1601. First Mat Dank Bldg.		1/s/1 361- Bg				
1601. %	Barry an	110/17 294-Be-				
Monaldow 1601.	1 607	2/5/17: 244= Fu				
C.M.	791. 6. V.164	1/5/1-199= Be				

Actual Size 9¾ x 7½

STOCK RECORD SYSTEM ON CARDS

After trying out many Stock Record Systems this system has been found best fitted to take care of the needs of the merchant tailor.

There are a number of important advantages in the operation of this system that leave no doubt as to its superiority for this particular branch of business.

Amongst its strong points is the Classification of Merchandise which permits of a most comprehensive division subject to perfect control by the use of Code Letter in front of Style Number.

When Classification of Goods is once determined, entry made of it in the Stock Record Book and Stock Card made out, the Style is then located for all time. The Stock Card representing the Style is either in Active file of Styles on hand or in the Closed-out section in its proper Classification.

The possibility of errors in filing is eliminated. If mistakes are made they are easily discovered and corrected. The Code Letter and Number on Stock Card plainly indicate its Classification and proper place in filing Cabinet.

The Code Letter in front of Style number will perpetually keep each Classification together. Time is saved in locating Styles, either in Stock Record Book, in Active Card Cabinet or in the Closed-out Styles.

No provision need be made in the Record Book for additional purchases during the season in any Classification under this System; no numbers are lost or wasted; as purchases are made of additional Styles from time to time, of any Classification, the Style numbers are continued in rotation.

STOCK RECORD BOOK

A Loose Leaf Record Book, with index as illustrated, large enough to record several years' purchases, is required.

The purpose of this book is the systematic recording of all styles purchased, as a Record and Reference regarding their *date* of *purchase*, *yardage*, *price* and from *whom* the purchase was made.

This book provides for a system of Numbering each Style, as a basis upon which the Stock Cards are made out. Entries in the book should be made under Classification of Stock as shown below.

Woolens should be divided into the following classification:

Staples, Scotch Cheviot Suitings, Crashes and Homespuns, Unfinished Worsted Suitings, Worsted Suitings, Tropical Worsted Suitings, Outing Flannels and Sporting Materials, Trouserings, Fancy Vestings, Spring and Fall Overcoatings, Winter Overcoatings.

Beginning with Staples, to which is given Code letter A, each Classification is designated alphabetically, as follows:

- A. Staples.
- B. Scotch Cheviot Suitings.
- C. Crashes and Homespuns.
- D. Unfinished Worsted Suitings.
- E. Worsted Suitings.
- F. Tropical Worsted Suitings.
- G. Outing Flannels and Sporting Materials.
- H. Trouserings.
- I. Fancy Vestings.
- J. Spring and Fall Overcoatings.
- K. Winter Overcoatings.

As each Style purchase is made, it is given a number in the Stock Record Book in its proper classification, in sequence from number 1 up. The Classification Code Letter being placed immediately before the Style Number, as A-1, would indicate the first Style purchased of Staples; E-6, the sixth Style purchased of Worsted Suitings, or H-15, the fifteenth Style purchased of Trouserings, etc.

This system permits unlimited expansion and automatically takes care of any volume of purchases in any Classification.

NOTE: In arranging the Stock Record Book for Staples allow from ¼ to ½ page of space for each style, for entering future duplicate orders.

THE National Stock Record System saves resampling of carried over styles. It is easier to handle than Sample Books and less expensive.

The stock on hand is represented by the Stock Cards in the In File—at all times.

STOCK RECORD BOOK

The Illustration on opposite page shows the following:

Classification B—Style 10, 12, 13 closed out as indicated by X Classification C—Style 10, 11, 17 closed out as indicated by X

Classification	В—Ѕ	tyle	17-63/4	yds.	ordered	but	not	received
	В—	"	27-33/8	(()	"	"	"	" "
4.4	В—	"	28-63/4		"	44	44	4.6
4.4	В—	"	29-33/8	"	"	"	"	"
"	C—	"	249	"	44	"	"	"
4.6	C—	"	259	"	"	"	"	"
"	C	"	26-9	"	44	"	"	
"	C—	"	27-45/9	"	"	44	11	

Actual Size—Open 10 x 23

STOCK CARDS FOR FILE

From the *Stock Record Book* post to the *Stock Card* all the details, such as Classification, Season, Year, Yardage, Price and Name of Firm from whom purchased and their Style number. Also paste to the Card samples of the goods.

To facilitate the finding of a Card quickly, have numerical dividing Guide Cards in each Classification, in sections of 25s. For example: Starting with No. 1, the Guide Cards should be 25, 50, 100, 125, etc.

Special Classification Guide Cards should be placed in the Card Cabinet to correspond with the Record Book in both the active as well as the Closed-out file.

When a Style is closed out, file the card according to its number and Classification in a case provided for Closed-out Styles. Should a closed-out style be reordered at a later date, enter the new Yardage on both the Record Book and Card, remove the card from the Closed-out File and place it again with "live" cards in its proper division.

Carried-over Styles of any Classification can, if desired, be designated by a small Metal Guide on the top of the card, and carried in the proper Classification until sold, using different colored Metal Guides for designating the Seasons or Year. A different colored card for the same purpose may be used, but this requires remounting of sample.

NOTE: Numerical Division Guide Cards should be center cut of 5.

Classification Division Guide Cards, first cut of 3.

STOCK CARD

Style	No. B. 17 2817 EN HOUSE NO.	Rec	Ord. 3/4-674 Dept. B. Rec'd. 3 3/8 Season Syn. Price N & X							
DATE	USED FOR	YDS.								
3/16/17	H.B.Brown	3.14								

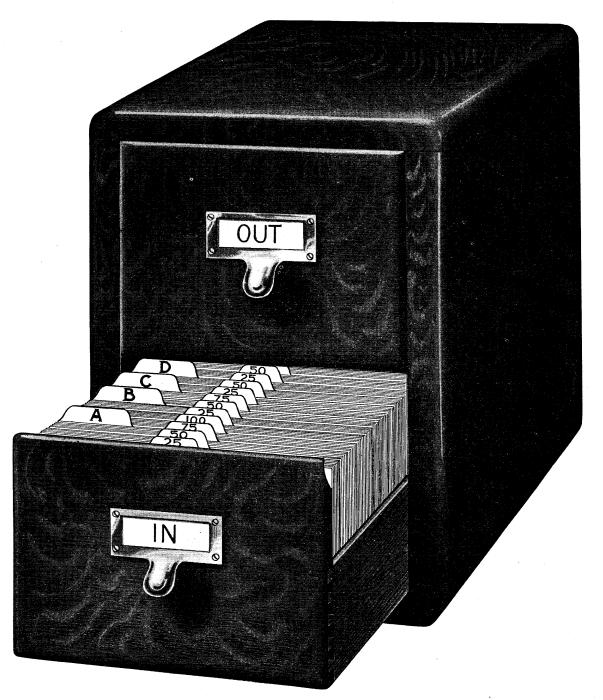
Actual Size 6 x 4

This illustration indicates first cut sold to H. B. Brown, also that 63/4 yards have been ordered but not received

STOCK CARD CABINET

Classification division guides and numerical guides in the *out* file section of the cabinet must correspond with those in the *in* file and Stock Record Book.

STOCK CARD CABINET



Regular Standard Size for 6 x 4 Card

SERVICE

Service does not mean giving something for nothing. It DOES mean giving prompt and efficient attention at as low a cost as possible.

BUSHELING AND REPAIR TAG

One of the problems confronting every tailor is the Busheling Room. It is usually a constant source of loss. The difficulty lies in keeping an exact account of the productive and unproductive hours and the proper charging of the work.

In using the National Repair Tag the tailor has a complete record of the work, the time expended by the workmen, and the *merchandise* furnished, if any. Under this *system* the workman keeps an accurate account of his *time* on the job, by designating it on the Job Ticket. The Ticket also records the nature of the work and *materials* used. This enables the tailor to correctly figure the work and also *check* up the workman's time.

This form covers the following features in the repairing, altering and cleaning of clothes:

It supplies a tag for the garment and a stub for the office to be used in charging the work.

It designates what is to be done on each article, when it is to be finished and whether the garment is old or new.

It designates whether it is to be charged or C. O. D., whether it is to be delivered or held.

It designates the workman and the time spent on the job.

The workman's times can be computed on each job, or for each day, or week.

Make Your Busheling Department Pay.

BUSHELING AND REPAIR TAG

FRONT OF TAG gives a full record of the job, also time used by the workmen.

BACK OF TAG indicates to the workmen what is to be done.

The top section of tag remains on garment until delivery is made.

Lower section goes to office when work is done and is numerically filed for reference after the job has either been charged or paid for.

A record of time turned in by each workman can be kept daily or weekly.

BUSHELING AND REPAIR TAG

No. //6		Back of Card
Name ME Baker		
Charge C. O. D.		
Ship Deliver Sut Hold		
No. // & Name Name Namy Suit Dry Clean Ship Charged Finished	COAT	PANTS
Hand this ticket to the office No. 116 Date 5/18/17 Name Name WE Baller Cuantaton Old Ship Charged Total Finished Hand this ticket to the office Cuantaton Cuantaton From Press Hold Hold Hold Hold Hold Total S75 Family Finished Fini	New Collar "Sleeve "Body "Buttons "Hanger Repair Sleeve "Body "Buttonholes "Pockets "Flaps "Edge Lower Collar	Let out Seat) Knee Let out Seat) Take in Crotch Lengthen Shorten Repair Pockets "Rip "Eottom Belt Straps Lower Waist Band Sew on Buttons Take out Spots
	Raise "	VEST
Remarks:	Shorten " Lengthen Sleeve Shorten "	New Buttons (Enlarge / inch) Take in Shorten Collar
MORNING AFTERNOON START STOP START STOP	Hand Facing	Lower "
7 10 20 30 40 50 7 10 20 30 40 50 1 10 20 30 40 50 1 10 20 30 40 50 1 10 20 30 40 50 1 10 20 30 40 50 8 10 20 30 40 50 B 10 20 30 40 50 B 10 20 30 40 50 B 10 20 30 40 50	Shields	Raise "
9 10 20 30 40 50 9 10 20 30 40 50 10 10 20 30 40 50 3 10 20 30 40 50 3 10 20 30 40 50 10 10 10 20 30 40 50 10 10 10 20 30 40 50 10 10 10 20 30 40 50 10 10 10 10 10 10 10 10 10 10 10 10 10	Moth Proof	Repair Pockets " Lining
11 10 20 30 40 50 11 10 20 30 40 50 5 10 20 30 40 50 6 10 20 30 40 50 6 10 20 30 40 50	Take out Spots	Sew on Buttons

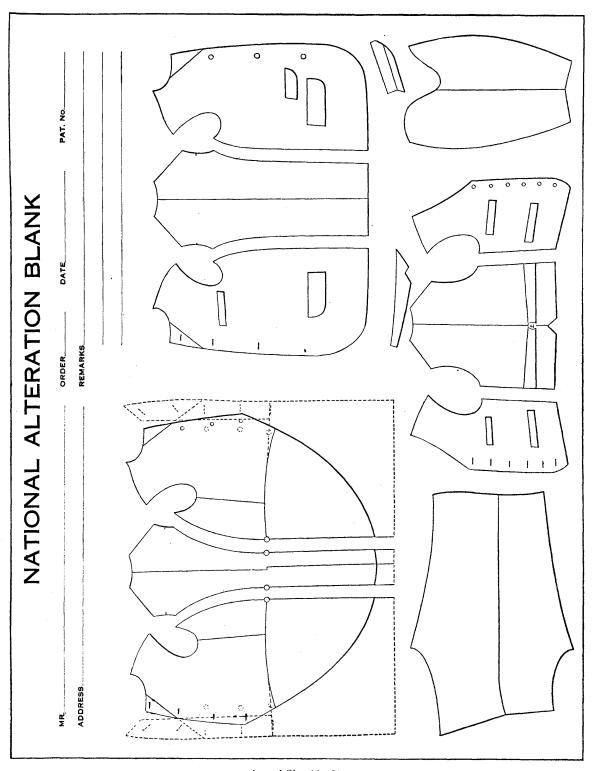
Actual Size $3\frac{3}{4} \times 8\frac{1}{2}$

ALTERATION BLANK

Tailors will find the National Alteration Blank very useful in recording changes made on garments.

Have the corrections in try-on or other changes clearly recorded on the sheet and file it with the customer's pattern. It will materially aid as a guide for the next garment, and save expensive alterations.

It is especially advantageous when used in connection with out-of-town customers' orders.



Actual Size 11 x 8½

TAILORING SALESMANSHIP AND EFFICIENCY SUGGESTIONS

SALESMANSHIP

IN considering this branch of the business several fallacies must be brushed aside so that the tailor who desires to improve in salesmanship may realize that selling is the most natural thing in the world. The idea that one must be a born salesman is absurd.

Many people have a natural ability, and it is easy for them to dispose of large quantities of merchandise. But put the man with the natural faculty for selling against a slower man who is more *thoughtful* and uses his brains, and in the long run the slower man will have the better record.

The feeling that selling is soliciting is another notion that must be exploded. Instead of asking a favor, the salesman is conferring one. The purchaser profits by the advice of a trained mind.

Salesmanship must have a foundation or basis; certain principles which embody the essentials that make for the success of the tailoring salesman must be carefully considered.

Of the four cardinal points in salesmanship, the *first* is to command the full attention of the customer and arouse interest in the goods; the *second*, to cause a desire to buy; the *third*, to demonstrate the value of the merchandise and a need of it; the *fourth*, to consummate the sale.

The qualities that represent these essentials are *confidence*, *ability*, *service*, *enthusiasm*. Each of these must be developed if the tailor expects to become a competent salesman.

Confidence: A belief in one's self; in one's goods; in one's power to serve and to impress others with a like belief.

Ability: The power to do a thing; the acquisition of a positive knowledge of tailoring and business management and with it the faculty of carrying out the highest ideals.

Service: The act of contributing to a customer's convenience or benefit. It is benefitting a customer to call his attention to something he may be in need of and would be thankful for having brought to his mind. His convenience is served if he is saved the annoyance of finding himself out of a garment at the moment when he needs it most. Service properly rendered begets confidence and brings profitable returns.

Enthusiasm: An eager interest in and love of one's work. There is nothing so contagious as genuine enthusiasm, but it must be genuine to be useful. It must ring true so that all doubts vanish. It instills confidence in the customer's mind and enables the salesman to demonstrate his ability to serve. Proper enthusiasm coupled with service never fails to win orders.

After all, selling means thinking—thinking what a customer needs. A mere "How do you do?"—"Oh, yes! A business suit."—"Thank you. Good bye!" will not sell goods. Always remember that salesmanship is a desire to serve. From the outset adopt this slogan: "Service, more service, better service!" Inject into service something more than serving a customer quickly and pleasantly with the particular purchase he has come to make; think, feel and know what to offer, how to offer it, and what the patron needs.

The merchant tailor has all the advantages that a salesman could possibly desire. The customer calls on him with a view to purchasing. This act shows that he has already been considered favorably and the tailor has only to present his goods intelligently to make the sale.

In addition to a practical knowledge of selling principles one must know something of psychology, too, for success in the tailoring field depends largely on knowing how to handle tactfully the different types of purchasers. It is a great advantage to possess a keen insight into human nature. Cultivate a memory for names and faces. Customers like to be remembered. It shows that the management is interested in them.

Infuse good will and desire to please into the very heart of the customer by looking at him kindly and pleasantly, straight in the eye.

Here is an old maxim worth remembering: "When buying keep one eye on the goods and the other on the seller. When selling keep both eyes on the customer."

MERCHANDISE-TAILOR-CUSTOMER

The three vital things that enter into a sale are: The merchandise, the tailor, the customer.

The tailor should study the different grades of wool and the process of manufacturing fine woolens, from the sheep to the finished product, until he *knows* thoroughly *all* the *talking points* of the various qualities and lines he carries. It is also essential to know all about the silks and trimmings that go into a garment. This knowledge is absolutely necessary to present goods intelligently. He should *study* the wearing qualities and different textures of his merchandise and be able to explain all points of superiority; this will fit him to *choose* for a customer the materials *best* suited to his individual needs.

In recommending a certain weave or color to a customer it is well to state the *reason* for the selection. Impress upon him the fact that he is being considered in this transaction, that *experience* and knowledge of what he *ought to have* are brought to bear in choosing a particular style for him.

When suggesting something that does not appeal to a customer, don't give up at his first objection. Just say firmly: "I am not surprised, Mr. B., that you do not care for this, but I know you will some day *change your mind*, as I believe it to be exceedingly

uitable to you." This method will gain the point nine times out of ten.

To be successful in selling and holding trade means the ability to know a customer's requirements; to know what he can or cannot wear, not alone in cut but also in cloth and color. When the right cloth and the right cut of garment are sold to the right man a successful demonstration in salesmanship has been accomplished.

To establish the proper relation between the customer and himself the tailor must create confidence in his ability and in his method of doing business.

This can best be accomplished by being strictly truthful, sincere, respectful and businesslike at all times.

Whenever on terms of intimate friendship with customers, a tailor should endeavor to hold them at a certain respectful distance regarding business matters. They will respect him the more for it.

There must be absolute confidence or custom will be withheld. The slightest doubt regarding the quality of merchandise or honesty of the firm with which a man is intrusting his personal appearance and purchases will cause him to buy elsewhere.

Make a distinction between friendly confidence and familiarity. The moment a tailor becomes too familiar with his patrons his arguments lose their force, and what he says will be taken as a joke, rather than a serious matter.

Don't be so foolish as to allow a customer to go out dissatisfied. That is putting the first letter in failure.

THE TELEPHONE VOICE

Never forget that the telephone voice should be quiet and respectful. Always bear in mind that the man at the other end of the wire is absolutely ignorant of what may be going wrong in the tailoring establishment.

When answering a call, be it ever so often, be pleasant. Make the voice agreeable.

Snapping out: "Well, what is it?" or "Yes, Blank's store." is not the way to encourage trade or make friends. A pleasant "Good morning," or other cheerful greeting may make a permanent customer.

GOSSIP

Avoid gossip. In no business is there greater necessity for care regarding gossip than in this line. Two or three chance remarks, repeated to drummers or patrons, will give a tailor the unenviable reputation of being a "talker." Don't listen to faults of your competitors. Don't make unfavorable comments on their business. Never repeat tales derogatory to anyone.

Those who fetch will carry, too. Salesmen who talk about one tailor will talk about another in the next shop they visit. If a tailor permits men of this type to gossip with him he has no right to complain at being misquoted himself.

No good business has ever been built by throwing stones at others. Men worth while spend their time in furthering their own interests along legitimate lines instead of attempting to destroy that built by the energy of others. Be constructive, not destructive.

THE STORE

It costs no more to have an artistic store than it does to have an unattractive one.

Try to carry out a harmonious effect in fixtures and decorations; avoid anything that clashes or destroys a restful impression. Chairs, tables, wall cases, ornaments, rugs, and all details should harmonize to give the show room an artistic tone and suggest a certain degree of refinement.

In planning a store there is just one class of people to consider: the customers.

For this reason too much thought cannot be expended to make the store inviting. Have it comfortably furnished with modern fixtures and convenient resting places. In short, supply everything that will induce the customer to call again. The wise tailor will strive to have his place of business make a permanently good impression on everyone.

Do not try to save on Electric Light Bills. Nothing is more depressing than a dark store. Psychologists say that darkness tightens the purse strings, therefore, a well lighted shop will attract attention and increase sales.

The fitting room should be properly equipped with plenty of light and mirrors. Have it large enough to give both fitter and customer every freedom of action without the suggestion of being hemmed in or crowded in any way.

Whenever possible have north light for the salesroom. It is best suited for showing goods.

Never hide away merchandise. Goods well displayed are half sold. If there is an overstock on certain lines get the goods out to the front; push them. The finest styles and patterns in the world will not sell themselves.

WINDOW DISPLAY

Windows and showcases are strong advertising features and, therefore, should always be tastefully trimmed. Study window dressing, it is an art. Learn to display merchandise so that people will know where to go for the latest and best there is in the sartorial market.

Don't crowd windows. Display a few choice styles arranged in a pleasing manner. Have the color scheme in harmony with the prevailing mode. Garments and fabrics properly displayed suggest to the public the desire for possession.

People will judge a store by the way the windows look. They come in because something has pleased them. They pass by and misjudge the tailor who fails to make an appealing or artistic display.

It does not cost much to change the window display frequently—once a week is not too often—but it costs a great deal to have slovenly, ill-dressed windows.

ADVERTISING

While publicity is the life of tailoring as well as other trades, there is much misdirected effort along advertising lines. Much money is spent in poor advertising and wasteful advertising which often does more harm than good. Good advertising is judicious advertising. That does not mean buying space in high priced publications that may not bring returns; it means persistent advertising in some form suitable to the trade and location. Consult an advertising expert; go over the situation with him; map out a feasible campaign, and having adopted it carry it out consistently. Spasmodic advertising is expensive and valueless.

When times are hard many tailors idly drift down stream with the calamity howlers instead of redoubling their efforts. Dull times require an expenditure of greater energy to keep abreast the tide. Special advertising is necessary to keep the business before the public and maintain the sales standard.

LEAKS AND WASTE

Tailors meet with many disappointments and unpleasant surprises. The average tailor is not only a poor credit man who is easily imposed upon, but he is also a notoriously poor collector. His losses in this direction swallow up a large part, or all of his profit.

Extravagance and living beyond income is a very common failing with many tailors. They are expected to dress and live well, and to maintain a prosperous appearance. A great many go so far as to acquire the extravagant habits of their well-to-do patrons regardless of consequences.

The average tailor buys far too liberally. He overstocks. He fails to turn his merchandise often enough and as a result, causes a depreciation on surplus stock which he is obliged to carry over from season to season.

Failure to discount bills is another big item of loss. The clean profit derived from prompt discounting amounts to a considerable sum each year.

It is very easy to drive a customer away, but extremely difficult to get him back. More customers are lost through careless handling than through the "misfit route." A regular customer is worth from ten dollars to one hundred dollars a year, and no tailor can afford to lose even the ten-dollar customer.

The utmost care is essential in the packing of clothes. Money is wasted, in the course of the year, through careless packing, and, more important still, customers are displeased through this oversight.

Thoughtless and inexcusable mistakes, such as cutting the wrong cloth, burning, or carelessness in handling, cut deeply into the profits of the tailoring business.

SUCCESS

A tailor must constantly be active; he must engage in work that will prove profitable; he must think and plan ahead. Such habits will increase sales and bank balances.

The tailor who succeeds is the one who has business as well as sartorial ability, the one who keeps after prospective customers by means of a card, a telephone call or an advertisement until he lands them.

No success worth while was ever won by anything but hard work, no matter how appearances might lead one to believe otherwise.

No success worth while can be given by someone else, nor does it come by chance.

No combination of circumstances, or people, or events can prevent *ultimate success* if the tailor will keep his mind firmly fixed on his purpose, if he will persevere in every-day detail work. He must *believe* in himself. He must spend his time in planning a successful future and it is bound to come.

Only those reach the goal who have faith, perseverance, self-confidence and self-control.

The road to failure is crowded with morbid, unhappy, discouraged humans.

Don't worry about the future. Don't fear failure, for to fear it is to court it.

Don't doubt your ability to succeed.

The tailor who fails, is he who sits down, folds his hands and expects customers to look him up. Don't form such habits, for listlessness, indolence and procrastination—forever putting off until tomorrow what should be done *now*—cannot be easily thrown off. They sap the very essence of success.

Letter from the President of the National Association and the Reply Thereto

Mr. Wm. H. Vehon, 4824 Grand Blvd., Chicago, Ill.

DEAR MR. VEHON:

After our conference regarding the future activities of the National Efficiency Committee, I laid the plan before the Executive Board and asked for their views and suggestions.

I have received their answers and am pleased to say that they are heartily in favor of the entire program and urge that I push it forward. They say that it is a step in the right direction that will greatly benefit our members and the trade in general. Further, they have instructed me to assure you of their great appreciation and to extend to you the thanks of the National Association of Merchant Tailors of America for your generous gift of the copyrights, forms and book of "System in Tailoring," coming as it does, as a token of your love and gratitude to your fellow craftsmen.

Therefore, as president of the Association, I am pleased to acknowledge the acceptance of this most valuable work and add my deep appreciation and thanks to that of the National Board. Knowing what I do of the system and having heard it highly praised by our members who are using it here and in other cities, I look forward to the time when it will be adopted by our entire trade.

The worth of your system having been demonstrated and proven by actual use during the past three years by successful firms, the National Association has decided to standardize and introduce it into general use.

In order to facilitate this plan it is necessary that we have a capable man as the chairman of the National Efficiency Committee. I have come to the conclusion, after mature deliberation, that you are the logical man to introduce and carry this great work to the front and to success. Therefore, I ask you, my dear friend, to accept the chairmanship of our National Efficiency Committee and complete the work you have so ably begun.

I know full well what you will say: that you have retired from active business; that you have given all you have, and have labored long and hard as chairman of this committee in the past; that someone else ought to do this now. But I hope to convince you that, having evolved and brought this work up to the point of standardization, it is your duty to go on with it. I shall appeal to you in all earnestness to look upon it as a duty that you owe to the National and your fellow merchant tailors to accept this appointment at this time.

I assure you of my personal support and assistance in every way possible to further this great work.

Awaiting your favorable reply, I beg to remain

Very truly your friend,

Albert Mathews,

President

MR. ALBERT MATHEWS, PRES. NATIONAL ASS'N MERCHANT TAILORS, 27 E. Monroe St., Chicago, Ill.

DEAR MR. MATHEWS:

Your communication of May 2nd has touched me deeply. I am happy to know that the National Association has not only accepted "System in Tailoring" and all its copyrights, but intends making it the standard of efficiency in the merchant tailoring industry.

If this work benefits only a small percentage of our members I shall feel amply repaid for the time and effort I have expended on it.

Now that it is the exclusive property of the organization I suggest that all personality be removed and that the system and book be adopted under the title of "National System In Tailoring."

Unquestionably, the National Association is making a great forward step in inaugurating an active campaign for the introduction of efficiency and modern ideas in tailoring. Nevertheless, the Efficiency Committee may find it a difficult task to interest those tailors who are wedded to antiquated systems. To them new ideas look bewildering; they will be loath to let go the old, fearing confusion and extra office work.

When the world war shall have ceased, and we are face to face with the strenuous trade conditions that are bound to prevail, a wider knowledge of efficiency and system will be imperative to maintain prosperity. Even now with prices of materials and labor fluctuating as they do, an efficient system is an essential adjunct to success. Tailors operating without it are merely guessing at the cost of their production and openly courting failure.

It would be advisable to enlist the co-operation of the Woolen and Trimming Houses inasmuch as this movement is for the benefit and uplift of the trade. The success of the National Association in this enterprise is of vital interest to them since it would mean a better market, a safer basis for credits and a greater security of their outstanding accounts.

These allied trades can be a tremendous help in this movement by using their influence with the tailors in urging the adoption of system and modern methods. Having the interest of the customer at heart they could easily persuade him to eliminate guesswork. All business appertaining to tailoring should be conducted as efficiently as cutting and fitting. The National Association should be upheld by the powers outside the organization; the active co-operation of both the Woolen and Trimming Houses is needed to hasten the establishment of system.

Regarding your proposition that I take the Chairmanship of the National Efficiency Committee, I will say that you have presented your request in a light which makes my refusal difficult—you have taken advantage of my unwillingness to shirk a duty call. Having put the appointment up to me in this light, I shall accept providing that the following conditions meet with your approval:

FIRST: That you appoint on this committee a Chicago man who will take active part and who will agree to remain on this committee if re-appointed for the following year.

Second: That the assembling and shipping of all supplies and the collection of funds for same shall not be the duty of the chairman.

Knowing that the efforts of the National Officers in this movement are prompted by the highest motives—the greatest good for all—and that both you and they unselfishly give your time and energy for the uplift of the trade, I deem, it a pleasure as well as a duty to join hands with you again.

Cordially yours,
WILLIAM H. VEHON

A Few Letters from Successful Tailors Using the System Either Wholy or in Part

Detroit, Mich.

Mr. Wm. H. Vehon, 4824 Grand Blvd., Chicago, Ill.

My DEAR MR. VEHON:

Just a few words to convey to you our honest opinion of the Efficiency System, or such parts of it as we have used during the past year—the Order Blank, The Cost Record Sheet, The Customers' Record Card and The Tailors' Work Board.

The Order Blank we have found complete in every detail. It covers all points thoroughly.

The Cost Record Sheet, handled in conjunction with the Order Blank, is something every tailor should use. In our case I will say that it has stimulated our business more than any other feature we have added. It has been a constant guide to us both in buying and selling our merchandise. It has increased our profits, because now we know to a certainty when making a sale, what the answer will be in the Net Profit Column, hence we regulate our selling price accordingly. In buying, we know just what to pay for merchandise to produce a certain priced garment. It finds the weak spots more effectually than any other system.

The Customers' Record Card is also a valuable addition to our business. We carry on this card, beside the sample of goods, the customer's business and home address, his telephone numbers, the date of sale, numbers of goods, name of firm purchased from, cost of goods and the selling price. It can readily be seen that a card bearing this information and placed in a file where it is accessible, will become indispensable.

The Record Book is overflowing with useful data. It puts us in possession of facts we should know to further our business success.

The Tailors' Work Board is a complete and concise method of keeping track of the work. We have found it very satisfactory.

I cheerfully advise every tailor in our National Association who is not using this System, to investigate it, to try it out, and I am convinced that he will feel toward it as we do. The duties of the average tailor are so diversified that he is apt to neglect the commercial side of his business. In so doing he is making a grave mistake. If he is to be successful, he must study the many angles which present themselves from day to day, in our chosen following.

I shall never regret coming to Chicago for my visit with you led to the installation of this system in our store. We consider it one of our greatest assets.

With kindest regards, I remain,

Very truly yours, C. H. Leith

CHL-M

Mr. Wm. H. Vehon, 4824 Grand Blvd., Chicago, Ill.

DEAR SIR:

Your "Cost System" recently installed by us is giving such splendid satisfaction that we thought you might like to know how pleased we are with it. By its use we are enabled to keep an exact cost on every garment sold, showing the items used and the quantity of each. We have needed for many years just such a system. It is especially appreciated because of its simplicity. Sincerely yours,

WILKIE & SELLERY.

By H. A. WILKIE,

President.

WM. H. VEHON, Esq., 4824 Grand Blvd., Chicago, Ill.

My DEAR MR. VEHON:

I wish to express my appreciation of the "Cost System" which you have worked out with such splendid results.

It certainly is a great help to me and gives me a strong foundation to stand on when my customers complain of paying too much for their clothes.

If I had had the system ten years ago I could have saved money on almost every order turned out by our shop.

I hope that all our fellow members may be induced to take it up as it will be a great help in holding prices where they belong.

Sincerely,

JOSEPH BACK

WM. H. VEHON, Eso., 4824 Grand Blvd., Chicago, Ill.

DEAR SIR:

We have taken up your "Cost System" and are exceedingly pleased with the comprehensive manner in which this subject is handled.

We heartily recommend it to any tailor wanting a first class system of cost finding, as its use has saved us money.

Respectfully,

Frank J. Schaub

Mr. Wm. H. Vehon, 4824 Grand Blvd., Chicago, Ill.

My Dear Mr. Vehon:

In reply to your inquiry as to the result of our three years' experience in using your cost system, we are pleased to say that we have found it a safeguard to our profits, a money and time saver and simple in its operation. While we have not used the system in its entirety, we shall do so after the first of July.

Our experience has been very gratifying and we cheerfully recommend the system to every merchant tailor in our Association. It fills a long felt want in our business.

Very respectfully yours,
MATHEWS & COMPANY

Mr. Wm. H. Vehon, 4824 Grand Blvd. Chicago, Ill.

DEAR MR. VEHON:

In behalf of Harry Berger & Company, I am pleased to bear testimony to the many benefits that have come to us through the adoption of your system of Cost Finding, Order Blanks, Stock Record System on Cards, Customers' Record Cards and Alteration Blanks, all of which have been thoroughly tested in our establishment. In spite of their hostile reception (the experience of everything new) the system has become so popular with us that we now wonder how we ever managed without it.

The Cost Finding System is an educator, the greatest agency for the protection of profit I have ever known. It has often shown me where I was weak and strengthened me, and that after having been in the selling line over thirty-five years.

The Order Blank is in every sense a great time saver. It prevents mistakes, and is so arranged as to furnish everything needful for orders.

The Stock Record System on Cards is ideal. It has obviated all necessity for making Sample Books. It works perfectly and automatically.

We have also found the Customer's Record Card a good dividend payer.

If merchant tailors only knew what your System has done for us, they would strive for its possession and rejoice in making acknowledgment of its merits.

As a member of the craft, I express to you my heartfelt thanks for your unselfish and untiring efforts in bringing to us so helpful a guidance.

Sincerely yours,

HARRY BERGER

TABLE OF CONTENTS

A few Letters from Successful Tailors using the System	90-	-94
Alteration Blank		74
An Authority on Business Efficiency		17
Busheling and Repair Tag	71,	72
Causes of Failures		18
Cost Accounting		24
Cost Record Book		52
Cost Record Sheet	47,	50
Customer's Record Card		58
Expense Accounts		26
How to obtain the Selling Price		30
Installing the National System		32
Letter from the President of the National Association and the Reply	7	80
Thereto National Order Blank (complete form)		
		40
National Order Blank (short form)		31
Percentage of Overhead or Operating Cost		28
Schedule showing Prime Costs and Overhead Expense		
Stock Card Cabinet		68
Stock Cards for File		66
Stock Record Book		64
Stock Record System on Cards		60
Tailoring Salesmanship and Efficiency Suggestions		
Advertising		82
Gossip		80
Leaks and Waste		83 78
Merchandise—Tailors—Customers		76
SalesmanshipSuccess		84
The Store		80
The Telephone Voice		79
Window Display		81
Tailor's Perpetual Work Board		56
Temporary File		44
The National System		22

List of Illustrations on following page.

LIST OF ILLUSTRATIONS

Busheling and Repair Tag	73
Chart Showing Prime Cost Overhead Expense and Profit	29
Cost Record Book	55
Cost Record Sheet	51
Customer's Record Card	59
Extra Garment Tickets	43
National Alteration Blank	75
National Order Blank (complete form) Carbon Copy	39
National Order Blank (complete form) Top Sheet	37
National Order Blank Folded	42
National Order Blank (short form) Top Sheet	41
Permanent File	46
Stock Card	67
Stock Card Cabinet	69
Stock Record Book	65
Tailor's Perpetual Workboard	57
Temporary File	45